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## New in the Partner Portal

Partner Portal Guide 2018: We have updated the Partner Portal Guide for 2018. It can be found on the home page or [here](#).

Top 25 Courses: We have released the Top 25 Instructor Led Courses and the Top 25 Self-Paced Courses for the last quarter. Please take a look and ensure you are promoting the most popular courses. These can be found in our Marketing Center in the Partner Portal or via these links.

[Top SPVCs](#)

[Top ILCs](#)



### Free Webinars for You and Your Clients

LearnQuest is now offering free, short, 1-

### Evaluating Training Effectiveness

As we look to increasing the skills of our students, how do we measure successful transfer of knowledge? Without being part of the client's organization and/or observing day-to-day work, we rely on client feedback, student evaluations,

hour webinars. Our network of technology experts will be delivering free training webinars on many topics.

### **Last month's topic: IT Learning**

#### **Nuggets**

**TOPIC: How the trend towards short learning solutions supports learners and employees.**

This webinar focused on the role of YouTube, Learning Libraries, Subscription Learning, and other performance support environments that leverage short, to-the-point, just-in-time, learning modules.

### **Our next session: Open Source Technologies: Enterprise Level Learning Challenges**

This webinar is focused on how Open Source is a viable alternative to high-priced software solutions and what the enterprise needs to consider related to training, enabling employees, and performance support.

Keep an eye on the offerings and feel free to attend or pass on any that pertain to you and your clients.

[\*\*Explore our Webinars!\*\*](#)

instructor feedback, certifications, etc.

What is this data telling us?

First, we can review the individual evaluation questions regarding the student's prior knowledge before the class and their knowledge after the class. Overwhelmingly, students throughout 2017 indicate that knowledge after the class is higher than their knowledge before the class. In addition, the scores reflect an environment conducive to learning at a rating of 4.8/5.0.

As we continue in 2018 with skilful and dedicated instructors, excellent curricula, and a learning environment conducive to learning, together we'll continue to meet the quality and high standards expected by IBM, our clients, and our students. Thank you for your continued effort.

### **Quality Scores**

Instructor Score - 4.7

Course Score - 4.5

Environment Score - 4.4

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## **Success Stories**

### **SSE1GB IBM Storwize V7000 Implementation Workshop**

**Location:** United Kingdom virtual class

**Need:** Students would like to learn how to leverage SAN storage connectivity by integrating a layer of intelligence - the IBM Storwize V7000 - to facilitate storage

application data access independence from storage management functions and requirements.

**Challenge:** Teach students how to improve storage utilization effectiveness using thin provisioning and Real-time Compression; implement storage tiering and optimize solid-state drive (SSD) usage with Easy Tier; address backup recovery point objectives and recovery time objectives with FlashCopy technology; facilitate the coexistence and migration of data from a non-virtualized to a virtualized environment and how to scale-out with a clustered Storwize V7000 system for capacity, throughput, and greater management efficiency.

**Solution/Results:** LearnQuest delivered virtual public class of IBM Storwize V7000 Implementation Workshop course for 4 clients and Customer's satisfaction Feedback was following: Course Average: 4.69, Instructor Average: 4.89 and Facilities Average: 5.00

### **KM020GFR IBM InfoSphere Data Replication - InfoSphere Change Data Capture Essentials**

**Location:** France virtual class

**Need:** Students would like to learn how to operate and troubleshoot CDC and discuss "Best Practices" in maintaining the Environment.

**Challenge:** Teach students to be familiar with InfoSphere Change data Capture Features, components, capabilities. Teach them various InfoSphere Change Data Capture Apply Methods, Replication Scenarios, maintain InfoSphere Change Data Capture Environments; troubleshoot InfoSphere Change Data Capture and teach them how to Apply InfoSphere Change Data Capture as a Business Solution to Various Business Challenges.

**Solution/Results:** LearnQuest delivered virtual public class of KM020GFR IBM InfoSphere Data Replication - InfoSphere Change Data Capture Essentials course for 3 clients and Customer's satisfaction Feedback was following: Course Average: 4.75, Instructor Average: 4.90 and Facilities Average: 5.00

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